

7. FURTHER GUIDANCE

Yule H and Gold A, Wise Before the Event: Coping with Crisis in Schools. ISBN 0 403319 667.

Poland, S and McCormick, J.S. Coping with Crisis: A Quick Reference.

Poland, S and J.S. McCormick, Coping with Crisis: Lessons Learned.

Campion, M, Jupiter's Children, Liverpool University.

Corporate Health and Safety Manual

Schools Health and Safety Manual

Offsite and Adventurous Activities Manual, Bracknell Forest Council

<https://schools.bracknell-forest.gov.uk/policies-guidance/>

[Preparing For Emergencies: What You Need To Know, HM-Government booklet](#)

Department for Education article on [Use Of Reasonable Force](#)

LA CONTACT DETAILS
BRACKNELL FOREST COUNCIL

OUTSIDE OFFICE HOURS

**All of the Council's Services can be contacted outside office hours via
Forestcare**

01344 786500

DURING OFFICE HOURS

01344 352000

LA contact details, can be obtained from the LA Emergency Duty Officer who can be contacted via Forestcare or David Eagle at david.eagle@bracknell-forest.gov.uk

OUTSIDE ORGANISATIONS AND AGENCIES

Utility Infrastructure Companies (NB these companies manage the distribution infrastructure including pipes/cables/meters, they may not be the same companies who supply utilities)		
Electricity	Scottish & Southern emergency number	0800 111 999
Water	South East Water (out of hours), or	0333 0000 365
	Affinity Water (<i>delete where not applicable</i>)	0345 357 2407
Gas Leak	Transco emergency number	0800 111 999
Emergency Planning		
The Emergency Planning Society	professional body for all those professionals with an involvement in emergency planning, crisis and disaster management https://www.the-eps.org/	01347 821972
Royal Society for the Prevention of Accidents	http://www.rospa.com/school-college-safety/teaching-safety/whole-school-approach/safety-disaster-management/	0121 248 2000
Emergency Planning College	Provides training and resources http://epcollege.com/	0134 782 1406
DfE	https://www.gov.uk/guidance/emergencies-and-severe-weather-schools-and-early-years-settings	
Health and Safety		
Health & Safety Executive	Provides advice and information about health and safety in the education sector. http://www.hse.gov.uk	0300 003 1647
CLEAPSS (Consortium for Local Authorities Provision of Science Service)	http://www.cleapss.org.uk email: science @cleapss.org.uk	01895 251496
Offsite and Adventurous Activities		
DfE	https://www.gov.uk/government/publications/health-and-safety-on-educational-visits/health-and-safety-on-educational-visits	
Health & Safety Executive	http://www.hse.gov.uk/services/education/school-trips.pdf	0151 922 9235 (major incident out of hours)
Offsite Activities Service	Approves offsite activities at schools on behalf of the LA and provides advice and guidance. E-mail wbmallett@aol.com	01635 36071 or 0783 147 2458
Emotional Support		
The Samaritans (helpline)	Voluntary agency providing 24-hour support for people feeling depressed, isolated or in despair http://www.samaritans.org.uk/	116 123
Women's Aid Federation (helpline)	Voluntary agency providing support and temporary refuge for people threatened by violence or abuse http://www.womensaid.org.uk/	0117 944 4411

Daisy's Dream	child bereavement organisation http://www.daisysdream.org.uk/index.php	0118 934 2604
Disaster Action	A charity set up in 1991 by survivors and bereaved people from major disasters http://www.disasteraction.org.uk/	01483 799 066
Homicide		
Cruse Bereavement Care	Voluntary agency providing a support service to anyone who has been bereaved http://www.cruse.org.uk/	0808 808 1677
The Compassionate Friends (helpline)	Support for bereaved parents and their families by those similarly bereaved http://www.tcf.org.uk/	0345 123 2304
Support after Murder and Manslaughter (SAMM)	Voluntary agency providing support to families bereaved by homicide http://www.samm.org.uk/	0121 472 2912
Crimes against Children		
Bullying UK	Life online help and advice for parents and children http://www.bullying.co.uk/	0808 800 2222
ChildLine (24-hour free helpline)	Voluntary agency providing a telephone counselling service for children and young people in danger and distress. http://www.childline.org.uk	0800 1111
Domestic Violence (Thames Valley Police)	The Police offer a wide range of support and action to victims of domestic violence https://www.thamesvalley.police.uk/advice/advice-and-information/daa/domestic-abuse/	
Kidscape	Voluntary agency working to promote children's safety and prevent child abuse and bullying http://www.kidscape.org.uk/	020 7730 3300
NSPCC (24-hour child protection helpline)	Voluntary agency working to prevent child abuse and neglect http://www.nspcc.org.uk/	0808 800 500
Reunite (National Council for Abducted Children) (advice line)	Voluntary agency working to reunite abducted children with their custodial parent http://www.reunite.org/	01162 556 234
Victim Support	Helping people cope with the effects of crime https://www.victimsupport.org.uk/	0808 1689 111